

# ISO27001

## What our standards mean for you

At Virtual1, we are always primed and ready to face the challenges of the modern world.

Being ISO27001 Information Security certified means we have a full set of policies and procedures in place to ensure we look after any sensitive data that we are in possession of. This certification is not just about maintaining the security of the data we hold electronically, but the security of the data we hold in all forms, across all areas of the business.

Our Information Security Management System (ISMS) is ever-evolving and continually under review to ensure it suits our business and how we support our partners. With backing from all team members and partners, we continue to operate within the parameters set by our certification and industry best practices.

### The benefits of being ISO27001 certified:

- **Compliance:** we are audited by our external body which means we are rigorously reviewed to ensure we are compliant with the International Standard.

- **Confidentiality:** we have robust policies, procedures and trainings in place to ensure that all members of our teams are aware and able to abide by the Standard.

- **Risk Management:** we have procedures in place to minimise any risks relating to customer information, ensuring it is held in the highest regard and kept safe and secure.

- **Competitive advantage:** our internationally-recognised ISMS strengthens our brand reputation and increases our clients' confidence in our commitment to providing excellent service.

- **Continuous improvement:** with regular internal and external audits and risk assessments undertaken, we're consistently working to better our services while maintaining industry best practice and compliance regulations.

- **Optimised customer service:** our tough management controls means we maintain agreed levels of security to protect data whether it is ours, or more importantly, our customers.

For more information about our Information Security Certification please contact:

[it@virtual1.com](mailto:it@virtual1.com)